

Yes, I am using the collection service

If you're currently using the collection service but payments have stopped the Child Support Agency will know, but you may wish to contact them to find out what action they are taking.

The enforcement action the CSA can take against your child's other parent can include:

- Taking money from the other parent's bank account, wages or benefit
- Obtaining a liability order
- Instructing bailiffs to collect the money owed.

If none of the above are successful, the Child Support Agency can use legal enforcement such as disqualifying your child's other parent from driving, selling any property he or she may own or imposing a custodial sentence. The Child Support Agency can decide which option to use and may need to apply to the court in certain cases.

Page 1 of 2 : **1** **2** >

Page 1 of 2
Now go to page 14

(pages for this answer: 13-14)

Our factsheet [Enforcing child maintenance](#) has more information on what action the Child Support Agency can take. If you feel that the Child Support Agency is failing to enforce payment from your child's other parent, you can make a complaint via their complaints procedure. Our factsheet [How to complain to the Child Support Agency](#) has further information.

Page 2 of 2 : < 1 2

1. 'Enforcing child maintenance' - <http://goo.gl/cmW7C0>
2. 'How to complain to the Child Support Agency' - <http://goo.gl/moQ2Xa>

Page 2 of 2

(pages for this answer: 13-14)