

No, I'm using collect and pay

If you're currently using the collect and pay service but payments have stopped the Child Maintenance Service will know, but you may wish to contact them to find out what action they are taking.

The enforcement action the service can take against your child's other parent can include:

- Taking money from the other parent's bank account, wages or benefit
- Obtaining a liability order
- Instructing bailiffs to collect the money owed.

If none of the above are successful, the Child Maintenance Service can use legal enforcement such as disqualifying your child's other parent from driving, selling any property he or she may own or imposing a custodial sentence. The Child Maintenance Service can decide which option to use and they may need to apply to the court in certain cases.

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Child Maintenance Enforcement

Decision tree **March 2015**

Freephone

0808 802 0925

Gingerbread Single Parent Helpline

For more information on using the Child Maintenance Service you can visit the [Child Maintenance Options website](#).

If you feel that the Child Maintenance Service is failing to enforce payment from your child's other parent, you can make a complaint using the [complaints procedure](#).

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1. 'Child Maintenance Options website' - <http://www.cmoptions.org/>
2. 'complaints procedure' - <http://goo.gl/XZGDoy>

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